

VIRTUAL VISIT.

Frequently Asked Questions



How long does a VirtualCheckup™ take to complete?

A VirtualCheckup can take up to 30 days to complete. Checkups requested after **October 1** may not be completed by the **October 31** Health Savings Account (HSA) wellness contribution deadline.

Is a VirtualCheckup the same as an annual preventive visit to my doctor?

The VirtualCheckup is an alternative to receiving the same preventive visit from your Primary Care Provider (PCP). We'll send your doctor your test results at no charge, and we encourage you to discuss them with your PCP.

Does a completed VirtualCheckup count for purposes of the HSA wellness contribution?

Yes. Your VirtualCheckup qualifies as an annual preventive service, which satisfies one of the two activities for earning the HSA wellness contribution, if completed before **October 31**. Checkups requested after **October 1** may not be completed by the **October 31** HSA wellness contribution deadline.

To qualify for the HSA contribution, you must be currently employed with Simplot and have an open HSA at HealthEquity at the time of completing the preventive visit. You must also be enrolled in the Simplot Medical Program.

What date does the VirtualCheckup use for my HSA wellness contribution — the date I requested the kit or the date I completed the process?

The date you have your private consultation with a Catapult Nurse Practitioner will be the date of your claim for purposes of the HSA wellness contribution. Qualifying claims must occur on or before **October 31**.

Is there any cost to me for participating in a VirtualCheckup?

No. VirtualCheckup is a qualified preventive service covered 100 percent by the Simplot Medical Program.

Can I still go to my doctor for an annual preventive visit if I use the VirtualCheckup?

VirtualCheckup is an alternative to receiving the same annual preventive visit from your Primary Care Provider (PCP). You simply choose which method works best for you. There shouldn't be a need for a second preventive visit, but you may discuss your results with your PCP.

You can find additional information and FAQs at virtualcheckup.com/Simplot and on SimplotBenefits.com.